



[www.shipritesoftware.com](http://www.shipritesoftware.com)

[info@shipritesoftware.com](mailto:info@shipritesoftware.com)

## ShipRite Database Optimizer Utility

The ShipRite Optimizer utility is a database utility which repairs, compacts, and re-indexes your ShipRite database. It's a useful tool that will resolve most database related errors and corruptions. It can also be used as a preventative maintenance utility.

We recommend running the optimizer utility once a week to ensure optimal database performance.

### Accessing the utility

On your server computer open your Windows File Explorer or click on "This PC" icon. Browse to the C:\shiprite folder. There look for the **ShipriteOptimizer.exe** file.



The utility can be run by double clicking on it.

For easier access we recommend creating a shortcut for it on your desktop. To do so, simply right click on the ShipriteOptimizer file and select "**Send To**", then select "**Desktop (create shortcut)**".

This will create a shortcut icon on your desktop where the utility can be run from.

**Note:** If you don't see the Optimizer file in your C:\shiprite folder, you can download it from this link. Save it to the C:\shiprite folder.

[https://support.shipritesoftware.com/SR\\_Uutilities/ShipriteOptimizer.exe](https://support.shipritesoftware.com/SR_Uutilities/ShipriteOptimizer.exe)

## Before running the utility

- ShipRite needs to be closed on all computers.
- The optimizer utility has to be run on the server computer
- ALWAYS backup your database before running the utility.

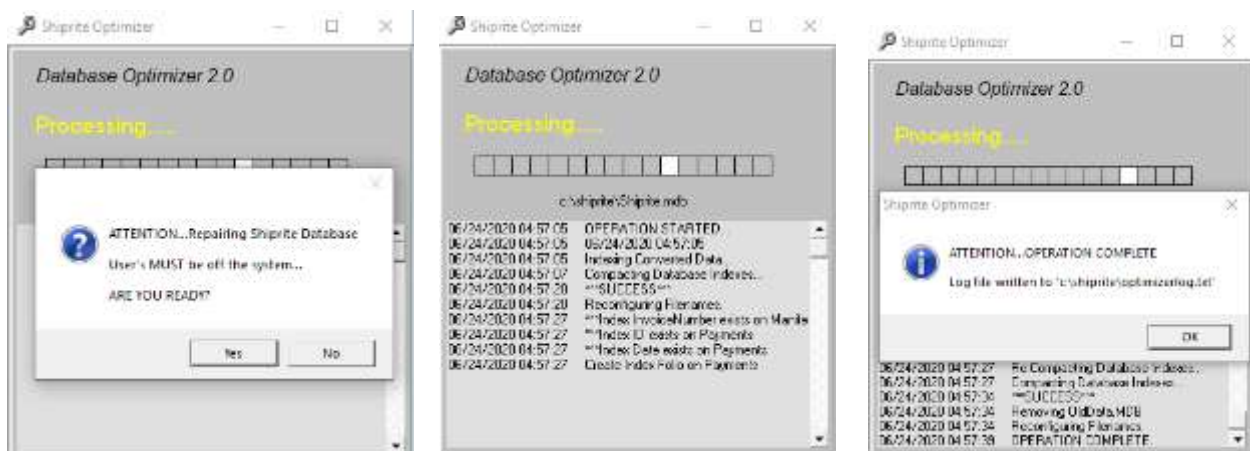
If not sure how to backup, please go through these instructions to setup your ShipRite Backup.

[https://support.shipritesoftware.com/SR\\_Manuals/ShipRiteBackupInstructions.pdf](https://support.shipritesoftware.com/SR_Manuals/ShipRiteBackupInstructions.pdf)

- Restart the server computer, then run the utility.

## Running the utility

1. When first opening the utility, a prompt will initially confirm that you are ready to start the process. Click YES.
2. The utility will display line by line the process of the database repair.
3. When completed, a pop-up message will display. Press OK.
4. The utility is now finished and ShipRite can be started up again.



## Note:

- Depending on the size of the database and the processing speed of the computer, this utility can take anywhere from a few seconds to 10+ minutes to run.
- The utility can be run at any time to fix and resolve database related errors and problems. For maintenance purposes, we recommend running it before or after business hours.
- Don't close, exit, or interrupt the utility while it's running.
- Try not run other programs and processes in the background while the utility is running.