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ShipRite
SERVICES, INC.

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ShipRite 2019 Rate Update 10.18.6
This is a Critical Update that must be installed by 12/26/2018.

Overview
- Time to Download: 25-40 Seconds.
- Time to apply update: 15-25 minutes**.**
- It is recommended you download this at the end of day, and not as you arrive for work, unless you get to the center at least 1 hour ahead of time.

- New 2019 Rates for UPS, FedEx, DHL
- New UPS rules for Fuel Surcharge Calculations
- Fix for Auto Download of International Fuel Surcharges

Note: DO NOT wait until the rates take effect to download and install this update. Installing early won't affect your current rates and helps ensure support availability if necessary.

Version 18.6 will automatically download and apply the new 2019 rates on their specific due dates. As such, the 18.6 update can be downloaded any time before the rate change takes effect.

Once 18.6 is loaded, ShipRite will automatically download and apply the new 2019 rates on the following dates:
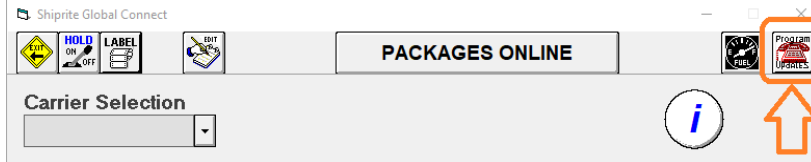**UPS – 12/26/2018**
DHL – 1/1/2019
FedEx – 1/7/2019

On the above dates open these instructions and go to the "Applying the 2019" rates section. Follow the instructions for the specific carrier that is due.
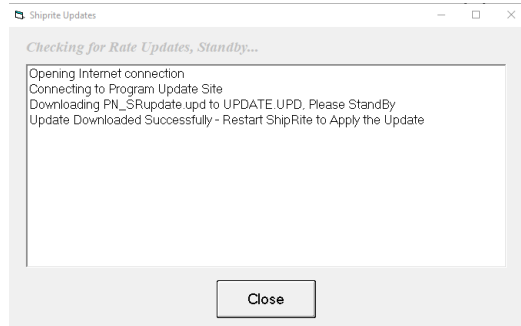
Installation

1. Backup your ShipRite database. You should be backing up DAILY. If you are not, please go to www.shipritesoftware.com/FAQS, download the "Backup ShipRite" instructions, and then apply the backup procedure.

2. The Update has to be done on the server computer with ShipRite closed on all other workstations.

3. On the server, from the main ShipRite screen, click on the EOD button. In the top right corner, click on the Program Updates button.

If Program Update button does NOT work, go to the next page of this document to manually download the update!

4. A ShipRite Updates status screen will display with information that the update is being downloaded. Depending on your internet speed, this can take a few minutes to complete. When done, a message will display informing that the Update downloaded successfully. Close the screen and close out of ShipRite completely.

5. After closing ShipRite, open it right back up from the desktop shortcut. During the initial startup, a message will appear stating the Program Update has been located. Click YES to install the update.

6. A prompt will come up to install the ShipRiteNet 4.5 module. Follow the prompts to install it as well.
If prompted to repair or remove ShipRiteNet 4.5, select Repair.

7. After the installation is completed, start ShipRite back up from your normal icon. The first time ShipRite is started up, the software will go through a loading procedure. This is normal.

The update is now completed.

If Program Update button fails to download the update:

It's possible that a firewall or anti-virus software blocks the Program Update from being downloaded. If that is the case follow these instructions:

1. Click **<<HERE>>** to manually download the US update.

2. SAVE to your desktop. Double click on the file name: SRUpdate_10.18.6.exe
3. Click NEXT to start the loading process, then FINISH to complete the installation.
4. A message will come up to install the SAP Crystal Reports Runtime Engine. Click Next and follow prompts to install.
5. Next you will receive messages that the ShipRite Dot Net 4.5 needs to update. Go ahead and click YES and continue until done.   Click CLOSE when done.
   If prompted to Repair or Remove, select Repair.
6. Start the ShipRite Program from the normal icon. You will get a message that X number of Database fields were added. This is normal.   You will be required to restart the program again.
7. At this point start up ShipRite on the workstations. If prompted to repair or remove ShipRiteNet4.5, select Repair.

Once the ShipRite Main Menu screen pops up, you are updated.

Workstations

After the server is updated, start ShipRite on any additional workstation that is present. The first time ShipRite is started up, a popup message will appear to install the SAP Crystal Reports Runtime Engine" on each workstation. Follow prompts on screen to install.

Start ShipRite back up, another popup message will appear ("Failed to Load ShipRiteNet module"). Press YES on that pop-up dialog and follow prompts on the screen to install the current ShipRiteNet module.
If prompted to repair or remove ShipRiteNet4.5, select Repair.

Applying the 2019 rates

For each carrier below check the rate charts and update the accessorial pricing on the respective due date.

If the rate charts do not match, please verify that you are running version 18.6 first. The version number will be displayed on the top bar of the blue splash screen when the software is first opened.

If you are on version 18.6 and the rates still do not match, please open a support ticket.

UPS – 12/26/2018

UPS Rates will change automatically on December 26th. When ShipRite is started up for the first time on or after that date, a message will display that the UPS rates have been loaded.

With this update UPS Fuel surcharges will apply to Additional Handling, Over Maximum Limits, Signature Required and Adult Signature Required accessorials.

At that time, please verify that the correct UPS rates have been loaded. Go to Actions > Table Management > Service Tables. Spot check the following tables to ensure that the correct UPS rates are loaded.

COM-GND (UPS Ground)

1DAY (UPS Next Day Air)

Update UPS Accessorial Revenue pricing
The accessorial charges are NOT automatically updated and have to be updated manually by the user.

Please Note: There are some differences in costs depending if your location is an UPS Authorized Shipping Outlet (ASO) or not. Please read the cost from the applicable column.

Go to Actions > Table Management > Master Shipping Table > UPS
Select the **1DAY** Service and go to the "Accessorial Revenue" tab. Select each one of the line items. Update the cost, enter your selling price, and **click the "Global Update"** button each time in the top left. This will apply the selected pricing to all UPS services.

ACCESSORIAL FEE	Cost (non ASO)	Cost ASO	SELL
Residential Surcharge	$4.55	$4.15	
COD	$14.50	$14.50	
Indirect Signature	$2.00	$2.00	
Delivery Confirmation w Sig	$5.00	$5.00	
Adult Signature Required	$6.05	$6.05	
Large Package Fee	$95.00	$95.00	
Additional Handling	$14.25	$14.25	
Saturday Delivery	$16.00	$16.00	
Saturday Pickup	$16.00	$16.00	
DAS Surcharge - RES	$4.35	$4.35	
DAS Ext Surcharge RES	$4.85	$4.85	
DAS Surcharge - COM	$2.95	$2.95	
DAS Ext Surcharge COM	$2.95	$2.95	
DAS Surcharge – AK	$28.00	$28.00	
DAS Surcharge – HI	$9.00	$9.00	
Declared Value: Min Cost/Sell	$3.15	$3.15	
Declared Value: Each Add $100	$1.05	$1.05	

Next, update the Accessorial Pricing specific to international services. Select **WWXPED** service, go to Accessorial Revenue tab, and update the following surcharges. Click the **"Update Now"** button to apply the pricing. Now go through the remaining international services (WWXPRES, WWXSVR, CAN-XSVR, CAN-XPRES, CAN-XPED, CAN-STD) and update each one individually.

ACCESSORIAL FEE - INTL	Cost (non-ASO)	Cost (ASO)	SELL
Remote Area Surcharge (RAS)	$38.00	$38.00	
Extended Area Surcharge (EAS)	$38.00	$38.00	

Next, we need to update the UPS Ground specific pricing. Select **COM-GND** in the service selection and go to Accessorial Revenue. Update the following pricing, **click the "Update Now"** button to save the change only for UPS Ground. Do **NOT** click the "Global Update" button at this time.

ACCESS. FEE - UPS Ground	Cost (non-ASO)	Cost (ASO)	SELL
Residential Surcharge	$3.95	$0.00	
DAS Surcharge - RES	$3.80	$0.00	
DAS Ext Surcharge RES	$4.85	$4.20	
DAS Surcharge - COM	$2.80	$0.00	
DAS Ext Surcharge COM	$2.80	$1.65	

DHL - 1/1/2019

DHL Rates will change automatically on January 1ˢᵗ, 2019. When ShipRite is started up for the first time on or after that date, a message will display that the DHL rates have been loaded.

At that time, please verify that the correct FedEx rates have been loaded. Go to Actions > Table Management > Service Tables. Spot check the following tables to ensure that the correct DHL rates are loaded.

DHL-INT (DHL Retail Rates)

Update Accessorial Revenue pricing

The accessorial charges are NOT automatically updated and have to be updated manually by the user. Go to Actions > Table Management > Master Shipping Table > DHL > DHL-INT

Select each one of the line items, update the cost and selling price, and **each time click the "Global Update"** button in the top left. This will apply the selected pricing to all DHL services.

ACCESSORIAL FEE	2019	SELL
Residential Surcharge	$4.40	
Saturday Delivery	$50.00	
Shipment Value Protection		
Min Charge	$3.00	
Each Additional $100	$1.00	
Over Sized Piece	$89.00	
Over Weight Piece	$215.00	
Elevated Risk Surcharge	$20.00	
Restricted Destination Surcharge	$30.00	
Exporter Validation Surcharge	$30.00	

FedEx – 1/7/2019

FedEx Rates will change automatically on January 7th, 2019. When ShipRite is started up for the first time on or after that date, a message will display that the FedEx rates have been loaded.

At that time, please verify that the correct FedEx rates have been loaded. Go to Actions > Table Management > Service Tables. Spot check the following tables to ensure that the correct FedEx rates are loaded.

FEDEX-GND (FedEx Ground)

Shipping Services View

FEDEX-2DY-AM
FEDEX-CAN
FEDEX-FR1
FEDEX-FR2
FEDEX-FR3
FEDEX-FRE
FEDEX-FRP
FEDEX-GND
FEDEX-INT-1ST
FEDEX-INTE
FEDEX-INTP
FEDEX-PRI
FEDEX-STD

LBS	ZONE2	ZONE3	ZONE4	ZONE5	ZONE6	ZONE7	ZONE8
-1	1.00	2.00	2.00	3.00	3.00	4.00	5.
1	7.85	8.23	8.96	9.36	9.68	9.80	9.
2	8.52	9.48	10.15	10.37	10.82	11.24	11.
3	8.87	9.89	10.70	11.14	11.59	11.98	12.
4	9.13	10.05	11.04	11.75	12.08	12.87	13.
5	9.37	10.41	11.42	12.27	12.80	13.46	14.
6	9.68	10.69	11.70	12.63	13.10	13.81	14.
7	10.23	10.95	12.00	13.03	13.34	14.18	15.
8	10.43	11.24	12.32	13.28	13.74	14.61	15.
9	10.59	11.40	12.48	13.39	14.04	15.21	16.
10	10.84	11.51	12.60	13.76	14.33	16.10	17.
11	11.31	11.77	12.88	13.85	14.82	17.45	18.
12	11.50	12.26	13.00	14.05	15.35	18.15	19.
13	11.77	12.56	13.29	14.45	15.82	19.45	20.
14	12.08	12.77	13.30	14.66	16.74	20.65	22.
15	12.15	13.18	13.61	15.33	17.67	21.29	23.
16	12.40	13.43	13.72	15.44	18.24	22.19	24.
17	12.62	13.84	14.03	16.02	19.01	23.55	25.
18	12.63	13.89	14.16	16.64	19.82	24.03	26.
19	12.90	14.49	14.70	17.33	20.48	24.85	27.
20	13.00	14.75	15.06	18.18	21.18	25.77	28.

FEDEX-PRI (FedEx Priority Overnight)

Shipping Services View

FEDEX-FR2
FEDEX-FR3
FEDEX-FRE
FEDEX-FRP
FEDEX-GND
FEDEX-INT-1ST
FEDEX-INTE
FEDEX-INTP
FEDEX-PRI
FEDEX-STD
FEDEX-SVR
FirstClass
GDS

LBS	ZONE2	ZONE3	ZONE4	ZONE5	ZONE6	ZONE7	ZONE8
-1	1.00	1.00	1.00	1.00	1.00	1.00	1.
0	24.40	29.06	37.09	39.14	39.71	43.29	45.
1	29.18	43.20	55.95	62.68	65.99	72.78	74.
2	29.56	43.75	61.10	67.30	72.59	75.78	83.
3	33.09	48.19	67.66	76.92	82.71	88.20	91.
4	35.67	50.49	75.68	84.22	87.29	95.79	99.
5	36.45	50.72	77.27	84.97	88.59	97.11	100.
6	41.29	54.64	86.89	99.39	103.96	111.38	116.
7	41.79	57.72	90.78	104.27	108.23	116.25	124.
8	42.16	59.37	94.71	111.07	116.20	123.12	127.
9	42.69	59.77	100.78	111.76	117.01	124.55	130.
10	43.07	60.23	101.80	114.32	119.11	126.57	132.
11	49.25	69.39	121.00	140.63	146.84	150.49	152.
12	51.27	71.69	123.72	147.21	153.01	160.10	161.
13	51.98	74.37	126.51	151.83	153.63	167.81	169.
14	52.85	74.77	132.04	152.30	153.83	168.59	170.
15	53.23	75.17	134.33	153.23	154.83	169.45	171.
16	55.18	82.93	143.79	170.82	174.61	185.96	188.
17	59.94	85.70	151.81	172.58	177.30	187.62	190.
18	60.42	85.98	152.73	172.78	177.57	187.85	190.
19	60.91	86.36	156.78	172.99	177.77	188.05	191.

Update Accessorial Revenue pricing
The accessorial charges are NOT automatically updated and have to be updated manually by the user.

Please Note: There are some differences in costs depending if your location is an FedEx Authorized Ship Center (FASC) or not. Please read the cost from the applicable column.

Go to Actions > Table Management > Master Shipping Table > FedEx

Select the **FEDEX-1ST** Service and go to the "Accessorial Revenue" tab. Select each one of the line items, update the cost and selling price, and **each time click the "Global Update"** button in the top left. This will apply the selected pricing to all FedEx services.

ACCESSORIAL FEE	Cost (non FASC)	Cost (FASC)	SELL
Residential Surcharge	$4.40	$2.20	
COD	$14.50	$14.50	
Indirect Signature	$5.00	$5.00	
Direct Signature	$5.00	$5.00	
Adult Signature	$6.05	$6.05	
Additional Handling	$13.50	$0.00	
Saturday Delivery	$16.00	$16.00	
Saturday Pickup	$16.00	$0.00	
DAS Surcharge - RES	$4.20	$2.89	
DAS Ext Surcharge RES	$4.65	$4.65	
DAS Surcharge - COM	$2.85	$1.69	
DAS Ext Surcharge COM	$2.85	$2.85	
DAS Surcharge – AK	$27.50	$27.50	
DAS Surcharge – HI	$8.40	$8.40	
Large Package Fee	$90.00	$90.00	
Declared Value: Min Cost/Sell	$3.00	$3.00	
Declared Value: Each Add $100	$1.00	$1.00	
DRY ICE	$5.55	$5.55	

Next, update the Accessorial Pricing specific to international services. Select **FEDEX-INTP** service, go to Accessorial Revenue tab, and update the following surcharges. Click the "Update Now" button to apply the selected pricing. Now go through the remaining international services (FEDEX-INTE, FEDEX-INT-1ST, FEDEX-CAN) and update each one individually.

ACCESSORIAL FEE - INTL	Cost (non FASC)	Cost (FASC)	SELL
Intl Out-of-Del-Area Surcharge - RES	$38.00	$38.00	
Intl Out-of-Del-Area Surcharge - COM	$38.00	$38.00	

Next, update the FedEx Ground specific pricing. Select **FEDEX-GND** in the service selection and go to Accessorial Revenue. Update the following pricing, **click the "Update Now"** button to save the change only for FedEx Ground. Do **NOT** click the "Global Update" button at this time.

ACCESSORIAL FEE - Ground	Cost (non FASC)	Cost (FASC)	SELL
Residential Surcharge	$4.40	$0.00	
Residential Surcharge – Home Delivery	$3.80	$0.00	
Additional Handling	$13.50	$13.50	
DAS Surcharge - RES	$4.20	$0.00	
DAS Surcharge – Home Del	$3.65	$0.00	
DAS Ext Surcharge RES	$4.65	$0.00	
DAS Ext Surcharge – Home Del	$4.65	$0.00	
DAS Surcharge - COM	$2.70	$0.00	
DAS Ext Surcharge COM	$2.70	$0.00	
DAS Surcharge – Intra HI	$1.00	$1.00	
Home Delivery Date Certain	$3.15	$3.15	
Home Delivery Evening	$7.35	$7.35	
Home Delivery Appointment	$16.00	$16.00	

Fixes Included in version 18.6

Type	Module	Description
Fix	Shipment History	Updated Package Upload feature button in Shipment History to only upload selected shipment in the list.
Fix	Net45.FedExWeb	Updated FedEx LTL Freight rate response to read commitment TinT data if available.
Fix	Net45.FedExWeb	Updated FedEx LTL Freight rate response to return actual account rates instead of list rates if available.
Fix	FedEx	Updated to use FedEx Retail rates as base rate for packages over 150 lbs when FedEx FASC program enabled.
Fix	ShipMaster	Updated dim weight panel flag to show UPS ASO or FedEx FASC domestic dim weight when either program enabled.
Fix	PackageDetails	Updated Show Package Details form to include DAS surcharge in calculated fuel surcharge base cost for FedEx, UPS.
Fix	Shipping	Updated fuel surcharge update process with current FedEx, UPS, Canada Post fuel surcharge rate structures.
Fix	AR	Updated print/email AR statement feature to fix type mismatch error when processing "All Accounts" and missing acct num encountered in payment history.
Fix	POS	Updated Quick Refund feature to fix issue where Sales Tax Start setting is overwritten by refunded items total sales tax amount when processing refund.
Fix	FedEx	HI Origin: Updated FedEx DAS Hawaii surcharge to apply for HI destined packages.
Fix	FedEx	AK Origin: Updated FedEx DAS Alaska surcharge to apply for AK destined packages.
New	UPS	Updated UPS effective 12/26/2018 to apply fuel surcharge to Additional Handling, Signature Required, and Adult Signature Required.
New	UPS	Updated UPS effective 12/26/2018 to increase Additional Handling surcharge if domestic package with weight > 70 lbs.
New	UPS	Updated UPS effective 12/26/2018 to increase Large Package surcharge if domestic, residential package.
Fix	Reports	Updated Vault Report to use selected date range when generating report data.
Fix	FedEx	Updated FedEx effective 1/7/2019 to increase Additional Handling surcharge if package with weight > 70 lbs.
New	FedEx	Updated FedEx DAS, DAS Extended zip code listings.
New	UPS	Updated UPS DAS, DAS Extended zip code listings and Intl EAS/RAS location listings.
Fix	UPS	Updated UPS DAS Alaska, Hawaii zip code list caching process to load from file in server data path.
Fix	FedEx	Updated FedEx Ground to Canada Clearance Entry Fee list rates and tiers.
Fix	UPS	Updated UPS zone lookup for UPS Standard to CA to determine correct zones based on US origin state.
Fix	FedEx	Updated FedEx to use Standard List rates as base rate for Intl Express services when FedEx FASC program enabled.
Fix	FedEx	Updated FedEx dimensional weight factor to 139 for all services when FASC program disabled.
Fix	MergeMaster	Updated merge utility search form to use .lst files from server location to prevent missing file error when run on client.
New	Inhouse	Added ability to store/use custom rate databases in "Custom_Rates" directory in data path for locations with customized DHL, FedEx, UPS rates.