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ShipRite Update v.10.22.3 – Build 2

Please Install ASAP

Overview

- Time to Download: 25-40 Seconds.
- Time to apply update: 2-5 minutes.
- When first opening ShipRite, the top header should read **v.10.22.3 – Build 2**. If it does not, please re-download the update.

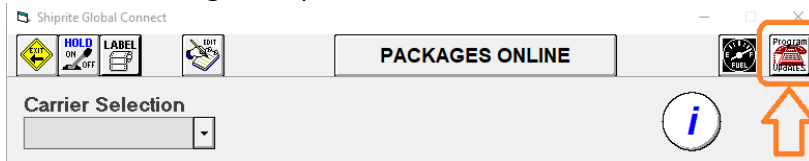
- Fix: USPS Nonstandard Fee needs to be applied in MailMaster
- Fixed wrong cost for 3.5oz USPS First Class Flat
*Since the cost entry is now changed, you might need to adjust your selling price for the 3.5oz Flat.
Please go to Actions > Table Management > Master Shipping Table > USPS > FirstClass > Costs&Retail.
Check the RETAIL-Flat price for 3.5oz to ensure it matches your markup policy.*

**Note: DO NOT wait until the carrier changes take effect to download and install this update.
Installing early won't affect your current rates and helps ensure support availability if
necessary.**

Technical Support will be available Saturday 10am – 3pm EST.
Monday – Friday 8am-8pm EST.

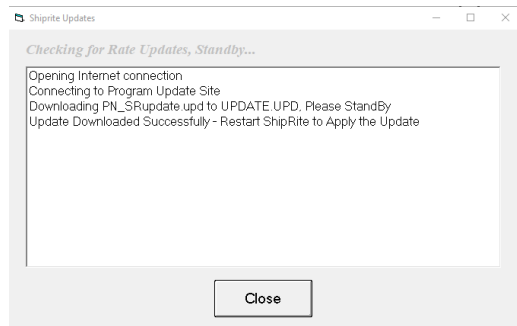
Installation

1. Backup your ShipRite database. You should be backing up DAILY. If you are not, please go to www.shipritesoftware.com/FAQS, download the "Backup ShipRite" instructions, and then apply the backup procedure.
2. The Update has to be done on the server computer with ShipRite closed on all other workstations.
3. On the server, from the main ShipRite screen, click on the EOD button. In the top right corner, click on the Program Updates button.



If Program Update button does NOT work, go to the next page of this document to manually download the update!

4. A ShipRite Updates status screen will display with information that the update is being downloaded. Depending on your internet speed, this can take a few minutes to complete. When done, a message will display informing you that the Update downloaded successfully. Close the screen and close out of ShipRite completely.



5. After closing ShipRite, open it right back up from the desktop shortcut. During the initial startup, a message will appear stating the Program Update has been located. Click YES to install the update.
6. If an updated version of the ShipRiteNet 4.5 module needs to be installed, a prompt will come up to install it. Follow the prompts to install it as well.
7. After the installation is completed, start ShipRite back up from your normal icon. The first time ShipRite is started up, the software will go through a loading procedure. This is normal.

The update is now completed.

If Program Update button fails to download the update:

It's possible that a firewall or anti-virus software blocks the Program Update from being downloaded. If that is the case follow these instructions:

1. Click [<<HERE>>](#) to manually download the update.
2. SAVE to your desktop. Double click on the file name: Update_10.22.3-2.exe
3. Click NEXT to start the loading process, then FINISH to complete the installation.
4. If a message comes up to install the SAP Crystal Reports Runtime Engine, follow prompts to install.
5. If you receive prompts that the ShipRiteNet 4.5 module needs to update, go ahead and click YES and continue until done. Click CLOSE when done. If prompted to Repair or Remove, select Repair.
6. Start the ShipRite Program from the normal icon. You may get a message that X number of Database fields were added. This is normal. You will be required to restart the program again.
7. At this point start up ShipRite on the workstations.

Once the ShipRite Main Menu screen pops up, you are updated.

Workstations

After the server is updated, start ShipRite on any additional workstation that is present.

The first time ShipRite is started up on a workstation, a popup message may appear to install the "SAP Crystal Reports Runtime Engine" on each workstation if not already installed. Follow prompts on screen to install.

Start ShipRite back up.

If the ShipRiteNet 4.5 module needs to be updated on the workstation, a popup message will appear ("Failed to Load ShipRiteNet 4.5 module"). Press YES on that pop-up dialog and follow prompts on the screen to install the current ShipRiteNet module.

If prompted to repair or remove ShipRiteNet4.5, select Repair.

Fixes Included in version 22.3

Type	Module	Description
	Build 1	
New	MST	Added Speedee Unboxed Parcel Fee surcharge setup to MST Accessorial Revenue.
New	Speedee	Added Speedee Unboxed Parcel Fee surcharge effective 04/04/2022.
New	MST	Added USPS Nonstandard Fee surcharge setup to MST Accessorial Revenue.
New	USPS	Added USPS Nonstandard Fee surcharge effective 04/03/2022.
New	Net45.ShipRiteReports	Speedee EOD Manifest: Added Unboxed Parcel Fee field in package list and Additional Charges summary table.
New	Net45.ShipRiteReports	Speedee EOD Manifest: Added Total Additional Charges field to report footer.
New	Net45.ShipRiteReports	Speedee EOD Manifest: Added Total Shipping Charges field to report footer as the sum of Total Carrier Charges and Total Additional Charges.
Fix	Shipt	Updated USPS Endicia to disable Go Online button after clicked to prevent concurrent processing issues.
Fix	ShipMaster	Updated FedEx logos.
Fix	Shipping	Updated USPS Cubic Rate calculation rounding precision to prevent wrong tier when specific dims entered.
Fix	SmartSwiper	Updated Setup load batch history procedure query to prevent duplicate search on batchnumber field.
Fix	Net45.UPSWeb	Updated UPS Registration request to process with provided credentials and access license retrieved.
	Build 2	
New	MailMaster	Updated MailMaster to include USPS Nonstandard Fee surcharge in rates when applicable.
Fix	USPS	Updated FirstClass Flat 3.5oz rate equal to 4oz rate.